



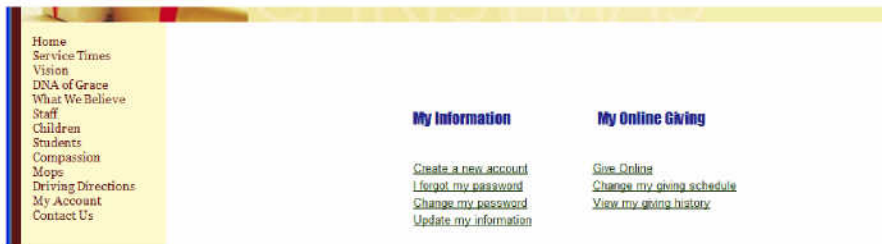
Q. Why should I give online?

It's a personal preference, but here are a few of the benefits:

- It's a step of faith...deciding in advance to give faithfully
- It helps simplify life.
- It allows you to give consistently...even when you're not at church.

Q. If I haven't set up an account yet, how do I do this?

1. Select 'My Account' on the left hand side of www.gracewired.net home page
2. Select 'Create an Account' under My Information.



3. Complete the fields in the popup window.

Q. Why is my birth date needed?

1. This step adds another layer of security since you are able to make financial transactions online. It decreases the ability for hackers to access your information.
2. Certain events and classes are age restricted. The birth date prevents children from registering for adult events (and vice versa).

Q. My account is established, now what?

Now that you have an account, you can do several things. If you would like to make a contribution, select 'Give Online' on the above page. You will be prompted to log in first. Complete the fields in the popup window to set up a one-time gift or ongoing schedule. Simply log out of this page when you are finished.

Q. Nothing happens when I click 'Give Online'. What's wrong?

If you are using a pop-up blocker like Google Toolbar, Norton Internet Security or pop-Up Stopper, the window can't open. Most browsers also have an internal popup blocker that can be enabled or disabled. In order to use interactive features like online giving and event registration, you will need to allow pop ups.

Q. When is the automatic contribution charged to my account?

That's up to you! You can specify whether you want your contribution made one time, weekly, every other week (bi-weekly), twice per month, monthly, quarterly, or yearly. You can set up as many schedules as you would like, so it's possible to give a monthly gift as well as a weekly one.

Q. Will I be able to see my giving history?

Yes, at any point. You can view your yearly giving record from the online giving pop-up window. Scroll to the bottom of the window to see your giving history for the current year. There's also a drop-down menu that allows you to view giving from the previous years. Press Ctrl+P to print the window. We also send year-end statements directly to your home address.

Q. What are the different ways I can give online?

You can contribute by using your credit card – either Visa or MasterCard. Or you can use electronic check.

Q. What if I want to change my online giving or stop it?

On the online giving window, scroll down to the contribution schedule. Select the green edit button to make a change or select the blue button to delete.

Q. Is it dangerous putting personal information online?

At many sites, it is. However, we've made this site completely secure. Along with this, we will not give out your email address – meaning you will not be spammed, harassed and profiled for marketing purposes.

Q. What else will be available to me now that I have an account?

You will be able to register for events online including payment if there are any registration fees. You can also see what areas are available for you to get plugged into. We will be offering volunteer opportunities online which you can sign up for.

Q. Who do I contact if I have questions?

You can contact us at:

- office@gracewired.net – for questions concerning your account.
- finance@gracewired.net – for questions concerning online giving.

We'll do our best to answer any questions you might have.